



ZF Aftermarket Brake, Steering and Suspension Products Warranty

Warranty Scope:

ZF warrants that the manufactured products delivered by ZF shall conform to ZF's specifications, or other specifications agreed to in writing, and shall be free from defects in workmanship.

You are eligible for the benefits of this warranty if you are the original purchaser of a ZF brake or steering and suspension product.

Warranty Period:

The warranty period for brake or steering and suspension products shall be 12 months from date of installation onto the vehicle, or 18 months from delivery of the product to you, whichever occurs first.

Coverage:

ZF's sole and exclusive obligation, and ZF's customer's sole and exclusive right, with respect to claims under this warranty shall be limited solely to replacement of such confirmed defective product. ZF will have a reasonable time to replace. The warranty period for any replacement products shall be the remainder of the warranty period for the product which was replaced.

Warranty Procedure:

Claims for warranty consideration must be submitted to ZF, either directly or through a ZF authorized distributor, within thirty (30) days of discovering such failure. No returns will be accepted by ZF unless accompanied by a ZF Return Goods Authorization ("RGA") number. ZF's customer shall pay freight expenses for returned products.

Additional assistance regarding warranty claims may be obtained in writing to TRW Automotive, U.S. LLC, 24175 Research Drive, Farmington Hills, MI 48335, ATTN: Quality Department.

Exclusions from Warranty:

No warranty herein extended by ZF shall apply to any products that (a) have been modified or altered by persons other than ZF's authorized personnel or authorized service providers; (b) are defective due to misuse, neglect, improper installation, soldering or accident; (c) are defective due to defective third party product combined with ZF's products, whereby the defect in ZF's product would not have occurred but for the third party defective product; (d) are received from any source other than ZF or its authorized resellers; (e) have an insignificant defect, including without limitation any defects that do not affect the use of the products intended by ZF's customer; (f) have defects arising out of parts, software or other material or instructions provided by ZF's customer; (g) have defects caused by use in a manner not approved in the applicable specifications or maintenance requirements; and/or (h) disassembled or incomplete or used in commercial applications.

Limitation of Liability:



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The warranty described in this statement shall be in lieu of any other warranty, expressed or implied, including but not limited to, any implied warranty merchantability or fitness for a particular purpose. The remedies provided in this statement shall be the sole and exclusive remedy against ZF. ZF Shall in no event be liable for any special, incidental or consequential damages resulting from defective products.